

HELP IMPROVE YOUR HOUSING SUPPORT SERVICES THROUGH

MyConnectSV

Are you currently experiencing homelessness or receiving housing-related supportive services in Santa Clara County? If so, **MyConnectSV** allows you to be more hands-on in your housing journey.

HOW CAN IT HELP ME?

MyConnectSV is a protected website for Clients to interact with their housing case management. Accessing the website will give you the power to:

- Update your contact information
- Update your location so your Case Manager can find you for services
- Message your Case Manager and other service team members
- Electronically sign your documents
- Upload documents like a copy of your ID or paystubs
- Search through resources in the resource directory

WHAT DO I NEED TO JOIN?

- Access to the internet and an electronic device (personal or shared is fine)
- An email address (note: if you do not have an email or can't access the one you have already, there is support available to help you set one up).



WHAT ELSE DO I NEED TO KNOW?

- Participating in **MyConnectSV** is voluntary.
- The justice system (police/courts) does not have access to the information in this database.
- Signing up for **MyConnectSV** provides you access to components of your personal service information only.
- **MyConnectSV** was built by a team of people with lived experience of homelessness in Santa Clara County, homeless service providers, and tech experts.

I WANT TO PARTICIPATE, WHAT'S NEXT?

- Contact your housing case manager, employment specialist, or other support staff and tell them to sign you up!
- Check out the client training videos and website support materials on the Santa Clara County website: <https://osh.sccgov.org/myconnectsv/resources>

For more information, visit **MyConnectSV.org** or scan the QR code:

